



Fleet Keys

Selected as a 2012 "100 Best Fleet" from among 38,000 eligible government fleet operations in the United States!

Summer 2012

From the Fleet Administrator

I would like to thank all those that took time to participate in Fleet's Satisfaction Survey during the month of May. We were very pleased to have received over 3,600 responses. Fleet scored a 3.51 on a 4.00 point scale and the number of responses have provided a good source of information. We have reviewed each of the comments provided and suggested improvements will be made where possible.

Many comments referred to the size of the vehicles, lack of cruise control, cleanliness and cars that are left on empty. It is hard to control the size of the vehicles due to fuel mileage requirements for government fleets set by the federal Clean Air Act and Energy Policy Act. These Acts and Governor's executive orders mandate fuel use reductions, mileage reductions and alternative fuel capable vehicles that direct purchases to the more efficient vehicle types and sizes. We are however, working to improve vehicle specifications for the next vehicle contract to include cruise control as a

standard option where available. It is proven that cruise control saves fuel and it keeps drivers from meeting our colleagues in blue.

Fleet is also working on having the cars cleaned on weekends, however you can help by always removing any trash left in the vehicles and making sure there is more than 1/2 tank of gas in the car before you leave it.

Your fellow employees will be appreciative of a clean car and a full tank of gas.

Again, thank you to all those that participated in the survey and for your very positive comments as well as your suggested improvements.

**ARRIVE ALIVE
DON'T TEXT AND DRIVE**

**Important Fleet Numbers for Assistance:
1-800-273-2277 normal hours 1-800-613-7443 after hours**

New App for iPhone users



It just got easier to locate an authorized Fuelman location where you can gas-up your state car. Use your iPhone code scanner to download the app or go to:

<http://fuelman.com/fuelman-mobile-site-locator.aspx>

Remember be kind and always leave at least 1/2 tank of gas for the next user, Fleet pays for the gas as part of your vehicle rate.



New Castle County Pool Site changes

In response to the high demand for vehicles at NC31—Robscott, NC24—Barley Mill, NC14—Bissell and NC12—T-Building sites we have added sedans and minivans. Additionally, you are now able to use an SUV at NC12 when sedans or minivans are unavailable. Just type SUV as the vehicle type when using the online portal.



Share the ride, save your gas!

For more Information, email us at OMB_FleetLink@state.de.us

Turn the motor off !

Did you know, the U.S. Dept of Energy has determined it costs between \$0.60 and \$2.40 per hour when you idle your vehicle!

Fleet may pay for the gas, but yearly the rates are calculated based on fuel usage.